

Cheshire West & Chester Council

Putting customers first

Your Council will be easy to contact and quick to respond. We have introduced 0300 telephone numbers. This means whenever you call one of these numbers you will only ever be charged at the local rate, even when you call from a mobile telephone.

Adult Social Care	0300 123 8 123
Anti Social Behaviour	0300 123 7 033
Benefits	0300 123 7 021
Blue Badge	0300 123 7 040
Business Rates	0300 123 7 023
Children and Young People's Services	0300 123 8 123
Concessionary Travel	0300 123 7 025
Council and Democracy	0300 123 7 028
Environmental Health (including Pest Control)	0300 123 7 038
Council Tax	0300 123 7 022
Fraud Hotline	0300 123 7 030
General Enquiries	0300 123 8 123
Highways	0300 123 7 036
Parking (Enquiries and Fines)	0300 123 7 024
Payments	0300 123 7 029
Planning and Building Control	0300 123 7 027
Registration of Births, Marriages and Deaths	0300 123 7 037
Schools	0300 123 7 039
Streetscene (including Waste Collection)	0300 123 7 026
Waste Permits / Waste Passes	0300 123 7 042

Our website enables you to do lots of things online from making payments, to booking services and reporting problems. You can also find out more about your local councillors, the services we offer and how we intend to involve you.

The Contact Centre is open 8am-8pm

Email: enquiries@cheshirewestandchester.gov.uk

Visit: cheshirewestandchester.gov.uk

